



40-42 Friars Walk
Lewes
East Sussex
BN7 2XW

Tel: 0300 123 0999

Email: foi@secamb.nhs.uk

8th April 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/03/15.

You requested the following information:

Please provide average ambulance response times for the last year to the attached list of dental sites in Kent.

Please see the attached spreadsheet which shows the average response times for Red 1 and Red 2 emergency responses to the sites attached for the period from 1st February 2015 to 31st January 2016.

These response times are based on the Ambulance Quality Indicators (AQI) Red 1 and Red 2 standards Version 1.3 which were in effect until January 2016. The AQI guidance V1.3 is available on the NHS England website.

Please note that these response times are based on the post code provided so not all of the responses will be for the dental site itself but for other businesses, shops etc. within the same post code area.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email: complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust